Massachusetts Cybersecurity Talent Challenge Grant Solicitation

Solicitation No. 2018-JAII-03

Massachusetts Technology Collaborative
75 North Drive
Westborough, MA 01581-3340
http://www.masstech.org

Solicitation Issued: August 3, 2018
Team Leader: Mary Rose Greenough
Applications Due: September 5, 2018
1. INTRODUCTION

The Massachusetts Cybersecurity Growth and Development Center (the “MassCyberCenter”), a non-divisible component of the Massachusetts Technology Collaborative (“MassTech”), is offering grants to catalyze new programs and projects designed to close the cybersecurity talent gap in Massachusetts, specifically at the entry-level training and hiring level. Not more than $250,000.00 may be awarded under this Solicitation. This Solicitation is open to both for-profit and nonprofit organizations.

MassTech acts as the contracting entity on behalf of the MassCyberCenter and will enter into an agreement with the selected Applicants containing certain standard provisions (the “Agreement”) (See Attachment C for the template Agreement).

MassTech reserves the right to amend the Agreement at any time. Applicants should review the Agreement in Attachment C as they are required to specify any exceptions to the Agreement and to make any suggested counter-proposals in their Application (See Attachment B). A failure to specify exceptions and/or counter-proposals will be deemed an acceptance of the Agreement’s terms and conditions, and no subsequent negotiation of such provisions shall be permitted. Although MassTech will be the contracting counter-party with the Applicant, for purposes of this Solicitation (and except where the specific context warrants otherwise), the MassCyberCenter and MassTech are collectively referred to as the MassCyberCenter.

2. GRANT OVERVIEW

2.1 Background and Intent

Among several technology sectors within the state, state policymakers have placed a significant focus on cybersecurity, leading to the creation of the MassCyberCenter, an initiative within MassTech. The MassCyberCenter is a government-backed initiative to advance the regional cybersecurity ecosystem. In developing cybersecurity talent and workforce initiatives, the MassCyberCenter will also work closely with the Commonwealth’s key workforce and talent initiatives, led by Governor Baker’s Workforce Skills Cabinet.

The Massachusetts Workforce Skills Cabinet aligns the Executive Offices of Education, Labor and Workforce Development, and Housing and Economic Development toward a comprehensive economic growth agenda. Created by Governor Charlie Baker through an Executive Order, the Cabinet is charged with creating and implementing a strategy to ensure that individuals can develop and continuously improve their skills and knowledge to meet the varying hiring needs of employers across the Commonwealth.

This award will also align with the strategies put forth in the Massachusetts Regional Workforce Skills Planning Initiative. In April 2017, The Baker-Polito Administration launched a new regional planning initiative aimed at addressing the skills gap by bringing together regional teams of educators, workforce, and economic development professionals to create a regional blueprints for growth strategies in every region of the Commonwealth. Seven regional teams across the Berkshire, Pioneer Valley, Central, Northeast, Greater Boston, Cape, and Southeast regions have devised local strategies for regional labor market blueprints used to inform policy-making and investments targeted at strengthening the Massachusetts economy. More info and the strategy plans can be found here: https://www.mass.gov/regional-workforce-skills-planning-initiative.
The inception of the idea to catalyze an effort around cybersecurity in Massachusetts was a result of Governor Charlie Baker’s 2016 trade mission to Israel. Upon return, Governor Baker released a statement saying “Massachusetts has an opportunity to be a major player in both the digital health and cybersecurity spaces”. Governor Baker announced the formation of the MassCyberCenter at MassTech at the 2017 Massachusetts Cybersecurity Forum with the aim to launch a public initiative that unites the cybersecurity ecosystem and strengthens the cyber workforce across the Commonwealth. Given its established credentials in helping to develop cluster-based economic development initiatives in life sciences, clean energy and digital health, MassTech is incubating an industry-led cybersecurity initiative by embedding the MassCyberCenter within MassTech.

Cybersecurity can be uniquely described both as an industry vertical and as having a horizontal role across industries, adding a layer of complexity to identifying true total employment values. In order to segment the workforce needs, the definition of cybersecurity can be broken down into two categories:

- Jobs at Cybersecurity Firms
- Cybersecurity Jobs at non-Cybersecurity Firms

As an example of jobs at cybersecurity firms, a vendor that produces and sells cybersecurity protection services adds to total cybersecurity employment, even from its non-technical employees (e.g. back office staff). Within another scenario, a typical financial services firm may not have employees designing cybersecurity products & services (likely they are consuming those from the vendor in the previous example). However, this financial services firm may have a Chief Information Security Officer, i.e. a cybersecurity job at a non-cybersecurity firm.

Massachusetts excels in several key cybersecurity workforce metrics, especially when normalizing for workforce size, however this speaks to the urgency in filling the State’s cybersecurity workforce gaps:

- Massachusetts cyber jobs at non-cyber firms are growing more than double the other major cyber regions
- Total Massachusetts cybersecurity employment ranks second in the nation when normalized for population
- Massachusetts is among the leaders in number of open cybersecurity jobs when normalized for the size of its job market
- Massachusetts has an estimated 9,000 open cybersecurity jobs based on analysis of open job listings in the state
- Of the ~9,000 open jobs in Massachusetts, many are entry level jobs, which now require a bachelor’s degree with 1-3 years of cybersecurity experience

As cyber breaches become the norm, it is imperative that we address the need for training and workforce development in Massachusetts in this critical area, beginning with focus on the entry-level skills needed to build a resilient sustainable cybersecurity workforce.

2.2 Grant Requirements & Guidance

The MassCyberCenter is issuing this Solicitation to provide grant funding for cybersecurity workforce advancement in Massachusetts.

The MassCyberCenter seeks to support a pilot project designed to test or scale programs that adequately
prepare **entry-level** cybersecurity job seekers to meet the needs of the future of cybersecurity workforce and help address the growing cybersecurity hiring crisis. **An Applicant may only apply for one grant under this Solicitation.** MassTech will make an award determination based upon the applicant’s ability to address the criteria set forth in Section 3.0, as answered by Applicant in the Application Cover Sheet and Project Application (Attachment A), and the ability to address the following challenges:

- A common challenge for cybersecurity firms in the Commonwealth is finding entry level candidates with appropriate cybersecurity skills and actual hands-on experience. How do we solve this problem?
- What is truly needed to reskill our citizens?
- What is the new cybersecurity workforce model needed to address the workforce gaps noted in Section 2.1?
- In addition to education through college and university programs, what are the right tools, methodology, training, and understanding of hiring organizations needed to address the cybersecurity workforce gaps?
- How does Massachusetts meet the cybersecurity hiring challenge and stay on track to be a top US location for cybersecurity jobs despite research showing that:
  - The average role at a cybersecurity firm requires 5-6 years of experience; and
  - Recent graduates from universities do not have the skills required to immediately contribute to the cybersecurity ecosystem?

### 3.0 EVALUATION PROCESS AND CRITERIA

A team from the MassCyberCenter and EOHED will evaluate applications based on the criteria below:

1. Project alignment with industry need
2. Ability of project to directly address cybersecurity entry-level job skills and hiring challenges
3. Project scalability and sustainability
4. Number of current or future workers trained
5. Job placement potential
6. Whether the project represents a new and novel approach
7. Industry Match and engagement framework

During the evaluation process, the MassCyberCenter and EOHED will determine whether the application is consistent with the goals and philosophies of Governor Baker’s Workforce Skills Cabinet, EOHED, the Executive Office of Labor and Workforce Development, and the Executive Office of Education.

**The Application Cover Sheet and Project Application (Attachment A) must include details describing the following:**

a) The history and experience of your organization as related to the grant being sought, including prior or current collaborations demonstrated within the industry.

b) The skills necessary for a job seeker to gain an entry-level position within a cybersecurity technology or service provider or for a cybersecurity position within a firm defining and deploying cybersecurity policies and practices for its business and employees.

c) The proposed use of the grant funds.

d) The opportunity for private or nonprofit matching funds. MassTech will look positively upon proposals that identify either cash or in-kind match from private sources or nonprofit groups. While match is not required, it can be a strong indicator the proposed project has outside support, and such support may create a more robust project with a higher likelihood of success.

All applicants will be notified of final decisions via e-mail to the identified Project Director. We anticipate that funding decisions will be made September 21, 2018.
4 APPLICATION PROCESS

4.1 Application and Submission Instructions

Applicants are cautioned to read this Solicitation carefully and to conform to its requirements. Failure to comply with the requirements of this Solicitation may serve as grounds for rejection of an Application.

a) All Applications must be submitted in writing, on 8 ½ x 11 paper (including all required submissions), with one (1) unbound original; and 4 bound copies (no three ring binders); and one electronic version (.pdf or .doc with the budget in excel format) thereof.

b) Responses must be delivered to:

Hardcopies:
Solicitation No. 2018-JAII-03
Massachusetts Technology Collaborative
75 North Drive
Westborough, MA 01581

Electronic:
proposals@masstech.org

c) A statement indicating compliance with the terms, conditions and specifications contained in this Solicitation must be included in the Application. Submission of the signed Authorized Applicant’s Signature and Acceptance Form (Attachment B) shall satisfy this requirement.

d) Any and all responses, Applications, data, materials, information and documentation submitted to MassTech in response to this Solicitation shall become MassTech’s property and shall be subject to public disclosure. As a public entity, MassTech is subject to the Massachusetts Public Records Law (set forth at Massachusetts General Laws Chapter 66). There are very limited and narrow exceptions to disclosure under the Public Records Law. If an Applicant wishes to have MassTech treat certain information or documentation as confidential, the Applicant must submit a written request to MassTech’s General Counsel’s office no later than 5:00 p.m. fourteen (14) business days prior to the required date of Application submission set forth in Section 4.2 below. The request must precisely identify the information and/or documentation that is the subject of the request and provide a detailed explanation supporting the application of the statutory exemption(s) from the public records cited by the Applicant. The General Counsel will issue a written determination within ten (10) business days of receipt of the written request. If the General Counsel approves the request, the Applicant shall clearly label the relevant information and/or documentation as “CONFIDENTIAL” in the Application and shall only include the confidential material in the hard copy of the Application. Any statements in an Application reserving any confidentiality or privacy rights that is inconsistent with these requirements and procedures will be disregarded.

Applicants please note: By executing the Authorized Applicant’s Signature and Acceptance Form and submitting an Application in response to this Solicitation, Applicant certifies that it (1) acknowledges and understands the policies and procedures for handling materials submitted to MassTech, as described in this Solicitation, (2) agrees to be bound by those policies and procedures, (3) acknowledges that the statutory exemptions from the Massachusetts public records law are very limited; and (4) agrees that MassTech shall not be liable under any circumstances for any disclosure of materials submitted to in connection with this Solicitation that is required by law.

4.2 Application Timeframe

The application process will proceed according to the following schedule. The target dates are subject to change. Therefore, Applicants are encouraged to check MassTech Collaborative’s website frequently for updates to the schedule.
<table>
<thead>
<tr>
<th>Task</th>
<th>Date:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Solicitation Released</td>
<td>August 3, 2018</td>
</tr>
<tr>
<td>Questions Due</td>
<td>August 14, 2018 @ 5 PM EST</td>
</tr>
<tr>
<td>Question and Answer File Posted</td>
<td>August 21, 2018 @ 5 PM EST</td>
</tr>
<tr>
<td>Applications Due</td>
<td>September 5, 2018 @ 3:00 p.m. EST</td>
</tr>
<tr>
<td>Notification of Award</td>
<td>September 21, 2018</td>
</tr>
</tbody>
</table>

Project must be completed 18 months from date of award notification with quarterly reports submitted to MassTech Collaborative including updates on agreed upon metrics and milestones.

### 4.3 Questions

Questions regarding this Solicitation must be submitted by electronic mail to proposals@masstech.org with the following Subject Line: “Questions – Solicitation No. 2018-JAII-03”). All questions must be received by 5:00 p.m. EST on August 14, 2018. Responses to all questions received will be posted on or before 5:00 p.m. on August 21, 2018 to MassTech and Comm-Buys website(s).

### 4.4 Application Guidelines

Applications must include the items listed below. **All documents must be submitted in MS Word format, Arial 10 point font, and with 1” margins.**

a) Application Cover Sheet and Project Application (Attachment A), and Budget/Invoice Template (Attachment A1)
b) Authorized Application Signature and Acceptance Form (Attachment B). **By executing the Authorized Applicant’s Signature and Acceptance Form and submitting a response to this solicitation, Applicants certify that they (1) acknowledge and understand the procedures for handling materials submitted to MassTech as set forth herein, (2) agree to be bound by those procedures, and (3) agree that MassTech shall not be liable under any circumstances for the disclosure of any materials submitted to MassTech pursuant to this solicitation or upon the Applicant’s selection as a grantee.**
c) Exceptions to the Grant Agreement and Statement of Work (Attachment C), if any.  
ATTACHMENT C IS FOR REVIEW ONLY, PLEASE DO NOT COMPLETE OR SIGN.

### 5.0 GENERAL CONDITIONS

#### 5.1 General Information

a) If an Application fails to meet any material terms, conditions, requirements or procedures, it may be deemed unresponsive and disqualified. MassTech reserves the right to waive omissions or irregularities that it determines to be not material.
b) This Solicitation, as may be amended from time to time by MassTech, does not commit MassTech to select any firm(s), pay any costs incurred in preparing an Application or in connection with the award of any contracts. MassTech reserves the right, in its sole discretion, to make no awards through this Solicitation, to withdraw the Solicitation, to engage in preliminary discussions with prospective Applicants, to accept or reject any or all Applications received, to request supplemental or clarifying information, to negotiate with any or all qualified Applicants, and to request modifications to Applications in accordance with negotiations, all to the same extent as if this were a Request for Information.
c) Unless otherwise specified in this Solicitation, all communications, responses, and documentation must be in English, and all cost Applications or figures in U.S. currency. All Applications must be submitted in accordance with the specific terms of this Solicitation.

d) On matters related to this Solicitation that arise prior to an award decision by the MassTech, Applicants shall limit communications with MassTech to the Procurement Team Leader and such other individuals as MassTech may designate from time to time. No other MassTech employee or representative is authorized to provide any information or respond to any questions or inquiries concerning this Solicitation. Applicants may contact the Procurement Team Leader for this Solicitation in the event this Solicitation is incomplete.

e) MassTech may provide reasonable accommodations, including the provision of materials in an alternative format, for Applicants with disabilities or other hardships. Applicants requiring accommodations shall submit requests in writing, with supporting documentation justifying the accommodations, to the Procurement Team Leader. MassTech reserves the right to grant or reject any request for accommodations.

f) Applicant’s Application shall be treated by MassTech as an accurate statement of Applicant’s capabilities and experience. Should any statement asserted by Applicant prove to be inaccurate or inconsistent with the foregoing, such inaccuracy or inconsistency shall constitute sufficient cause for MassTech in its sole discretion to reject the Application and/or terminate of any resulting Agreement.

5.2 Posting of Modifications/Addenda to Solicitation

This Solicitation has been distributed electronically using the Mass Tech Collaborative and COMMBUYS websites. If MassTech determines that it is necessary to revise any part of this Solicitation, or if additional data is necessary to clarify any of its provisions, an addendum will be posted to the websites. It is the responsibility of each potential Applicant to check the MassTech, MBI and COMMBUYS websites for any addenda or modifications to the Solicitation. MassTech accepts no liability and will provide no accommodation to Applicants who submit a response based on an out-of-date Solicitation.
Attachment A

Application Cover Sheet and Project Application

See associated Word Attachment A

Attachment A1

Budget/Invoice Template

See associated Excel Attachment A1
Attachment B
Massachusetts Technology Collaborative
Authorized Applicant’s Signature and Acceptance Form

The undersigned is a duly authorized representative of the Applicant listed below. The Applicant has read and understands the Solicitation requirements. The Applicant acknowledges that all of the terms and conditions of the Solicitation are mandatory, and that Applicant's response is compliant with such requirements. The Applicant specifically acknowledges the application of the procedures regarding disclosure of sensitive information as set forth in Section 4.1 (d) of the Solicitation, and specifically agrees that it shall be bound by those procedures.

The Applicant understands that, if selected by MassTech, the Applicant and MassTech will execute written agreements specifying the mutual requirements of participation. The undersigned has either (please check one):

☐ specified exceptions and counter-proposals to the terms and conditions of the Grant Agreement and Statement of Work (Attachment C); or
☐ agrees to the terms and conditions set forth therein;

The undersigned acknowledges and agrees that the failure to submit exceptions and counter-proposals with this response shall be deemed a waiver, and the Agreement shall not be subject to further negotiation.

Applicant agrees that the entire bid response will remain valid for sixty (60) days from receipt by MassTech.

I certify that Applicant is in compliance with all corporate filing requirements and State tax laws.

I further certify that the statements made in this response to the Solicitation, including all attachments and exhibits, are true and correct to the best of my knowledge.

Applicant: ____________________________________________________________
(Printed Name of Applicant)

By: ________________________________________________________________
(Signature of Authorized Representative)

Name: ____________________________________________________________

Title: _____________________________________________________________

Date: _____________________________________________________________
Attachment C
FOR REVIEW ONLY

MASSACHUSETTS TECHNOLOGY COLLABORATIVE

Grant Agreement
Between Massachusetts Technology Collaborative and

This Grant Agreement and any Attachments hereunder (collectively the "Agreement") is made and entered into by and between Massachusetts Technology Park Corporation d/b/a Massachusetts Technology Collaborative ("MassTech"), an independent public instrumentality of the Commonwealth of Massachusetts with a principal office and place of business at 75 North Drive, Westborough, Massachusetts, 01581, and , a corporation of the , with a principal place of business ("Participant").

Whereas, MassTech and Participant desire to enter into a contract under which Participant may perform certain work in accordance with the terms and conditions of this Agreement, and

Whereas, such work shall be specified in Statements of Work ("SOW" or "SOWs") set forth as Attachments hereto, and

Whereas, those SOWs may contain additional terms and conditions related to the work to be performed by the Participant.

Now, therefore, in consideration of the premises, mutual covenants and representations set forth herein and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties agree as follows:

a) Term and Termination

1. This Agreement shall take effect as of (the "Effective Date") and shall remain in effect until (the "Term").

2. This Agreement may be terminated by either MassTech or Participant at any time for a material breach of any term. The breaching party shall have thirty (30) days to cure such breach from the date of written notice, unless otherwise agreed to by the parties in writing.

3. This Agreement may be terminated by MassTech with or without cause upon ten (10) days written notice to Participant.

4. MassTech may terminate this Agreement in the event of loss of availability of sufficient funds for the purposes of work hereunder or in the event of an unforeseen public emergency or other change of law mandating immediate MassTech action inconsistent with performing its obligations.

5. Upon termination Participant shall deliver to MassTech all written and tangible work product, whether in draft or final form at the time of termination, identified as deliverables in the SOW for which payment has been made, and all other property of MassTech, and all copies thereof in the direct or indirect possession or control of Participant, up to and including the date of termination.

6. Sections 4 through 18 of this Agreement shall survive termination.

b) Notices

a) All communications to MassTech regarding legal issues shall be mailed or delivered to the following address, or sent by facsimile to the following number:
b) All communications regarding any other issues shall be emailed or delivered to the personnel specified in Section 2 of Attachment 1 (the SOW), Project Personnel.

Any notice hereunder shall be in writing and shall be effective (i) if dispatched by facsimile or email and delivery is electronically confirmed by said media, the day such electronic confirmation is received, (ii) if sent by courier, one business day after dispatch, (iii) if sent by first class mail, five business days after its date of posting.

c) Timely Performance

Participant acknowledges that expeditious completion of work and delivery of related deliverables set forth under this Agreement and the attached SOW are of the utmost importance to MassTech.

d) Participant’s Representations, Warranties and Certifications

As of the Effective Date, Participant hereby represents, warrants and certifies as follows:

1. Participant is duly authorized to enter into this Agreement, and the execution, delivery and performance of this Agreement will not conflict with any other agreement or instrument to which it is a party or by which it is bound and will not violate any law, regulation, order or other legal requirement by which Participant or any of its assets is bound.

2. Participant and all Project Personnel of Participant are fully capable and qualified to perform the described work and Participant's other obligations hereunder, and have obtained all requisite licenses and permits to perform such obligations.

3. Participant and its Project Personnel are familiar with, and are and will remain in compliance with, and will not take any actions contrary to the provisions of, any laws, rules, regulations, ordinances, orders or requirements of the Commonwealth and other local, state or federal governmental authorities applicable to or implicated by the subject matter hereunder, including, without limitation, the statutes referenced in Sections 4(d), 4(e), 8, 11 and 12.

4. Participant and its employees are not employees, partners or joint-ventures of MassTech. Participant will be solely responsible for withholding and paying all applicable payroll taxes of any nature including social security and other social welfare taxes or contributions that may be due on amounts paid to its employees. Participant has filed and will continue to file all necessary state tax returns and reports, and has paid and will continue to pay all taxes and has complied and will continue to comply with all laws of the Commonwealth relating to contributions and payment in lieu of contributions to the Employment Security System, and with all laws of the Commonwealth relating to Worker's Compensation, Mass. Gen. Laws ch. 152.

5. Participant shall not discriminate against any qualified employee or applicant for employment because of race, color, national origin, ancestry, age, sex, religion, physical or mental handicap, or sexual orientation. Participant agrees to comply with all applicable Federal and State statutes, rules and regulations prohibiting discrimination in employment including but not limited to: Title VII of the Civil Rights Act of 1964; the Age Discrimination in Employment Act of 1967; Section 504 of the Rehabilitation Act of 1973; the Americans with Disabilities Act of 1990; and Mass. Gen. Laws ch. 151B.
6. Participant represents and warrants that all personnel performing work hereunder are eligible to work in the United States at the time of execution of this Agreement and that Participant has a continuing obligation to ensure such status during the term of the Agreement.

7. Additional representations, warranties and certifications may be set forth in the SOW.

5. Insurance

Participant shall obtain and maintain in effect through the term of this Agreement appropriate insurance coverage for its activities hereunder including, but not limited to, comprehensive general liability insurance (bodily injury and property damage) and professional liability insurance. At MassTech’s request, Participant will provide MassTech with copies of the certificates of insurance evidencing such coverage. Additional insurance requirements may be specified under the SOW.

6. Indemnification

To the fullest extent permitted by law, Participant shall indemnify and hold harmless the Commonwealth, MassTech, and each of their respective agents, officers, directors and employees (together with the Commonwealth and MassTech, the “Covered Persons”) from and against any and all liability, loss, claims, damages, fines, penalties, costs and expenses (including reasonable attorney's fees), judgments and awards (collectively, “Damages”) sustained, incurred or suffered by or imposed upon any Covered Person resulting from (i) any breach of this Agreement or false representation of Participant under this Agreement, or (ii) any negligent acts or omissions or reckless or intentional misconduct of Participant or any of Participant's agents, officers, directors, employees or subcontractors. Without limiting the foregoing, Participant shall indemnify and hold harmless each Covered Person against any and all Damages that may directly or indirectly arise out of or may be imposed because of the failure to comply with the provisions of applicable law by Participant or any of its agents, officers, directors, employees or subcontractors. Furthermore, Participant does hereby release, remise, discharge, indemnify and hold harmless MassTech (defined for purposes of this Section to include MassTech and/or any of its parents, subsidiaries or affiliates, predecessors, successors or assigns, and its respective current and/or former partners, directors, shareholders/stockholders, officers, employees, attorneys and/or agents, all both individually and in their official capacities), from any and all actions or causes of action, suits, claims, complaints, liabilities, torts, debts, damages, controversies, judgments, rights and demands, whether existing or contingent, known or unknown, suspected or unsuspected, as of the date of this Agreement.

7. Assignment and Subcontracting

Participant shall not assign or in any way transfer any interest in this Agreement without the prior written consent of MassTech, including subcontracting any services except as otherwise included in the SOW attached hereto.

8. Conflicts of Interest

Participant acknowledges that all MassTech employees are subject to the Massachusetts Conflict of Interest statute, located at Mass. Gen. Laws ch. 268A.

9. Record Keeping, Audit, and Inspection of Records

Participant shall maintain books, records and other compilations of data pertaining to its activities under this Agreement to the extent and in such detail as shall properly substantiate claims for payment and Participant's performance of its duties under the Agreement. All such records shall be kept for a period of not less than seven (7) years or for such longer period as may
be required by law (the "Retention Period"). The Retention Period starts on the first day after final payment under this Agreement is made. If any litigation, claim, negotiation, audit or other action involving the records is commenced prior to the expiration of the Retention Period, all records shall be retained until completion of the action and resolution of all issues resulting therefrom, or until the end of the Retention Period, whichever is later. MassTech, the Commonwealth and their respective duly authorized representatives or designees shall have the right at reasonable times and upon reasonable notice, to examine and copy the books, records, and other compilations of data of Participant which pertain to the provisions and requirements of the Agreement. Such access shall include on-site audits, reviews, and copying of records. If such audit reveals that any portion of the fees was utilized for purposes not permitted under this Agreement, then Participant shall refund to MassTech the amount determined by such audit within thirty (30) days of Participant's receipt of such audit and demand.

10. **Publicity**

Participant shall coordinate with MassTech on any press releases, events, signs and to plan for any news conference concerning work hereunder. In any media produced by Participant, Participant will not represent that positions taken or advanced by it represent the opinion or position of MassTech.

11. **Public Records**

a) As a public entity, MassTech is subject to the Massachusetts Public Records Law (set forth at Mass. Gen. Laws ch. 66) and thus documents and other materials made or received by MassTech and/or its employees are subject to public disclosure. All information received by MassTech shall be deemed to be subject to public disclosure, except as otherwise provided herein. It is MassTech’s expectation that the overwhelming percentage of documents and information it receives does not contain any information that would qualify for an exemption from disclosure under the Massachusetts Public Records Law. Participants should take great care in determining which documents they submit to MassTech and should assume that all documents submitted to MassTech are subject to public disclosure without any prior notice to the Participant.

b) If Participant wishes to have MassTech treat certain information or documentation as confidential, Participant must submit a written request to the MassTech General Counsel that details the type of information and/or documentation that the Participant wishes to be treated as confidential along with a detailed explanation supporting the application of the statutory exemption(s) from the Public Records Law cited by Participant. Participant should not submit any information to MassTech that it does not want publically disclosed, but should provide enough detail about the information it requests to be treated as confidential so that the General Counsel can make a determination about the applicability of the asserted statutory exemption(s) from the Public Records Law cited by the Participant.

c) The MassTech General Counsel will issue a written determination within a reasonable period of time concerning the applicability of an exemption from disclosure under the Public Records Law. If the General Counsel determines that an exemption is applicable, the written determination will specify the method of submission of the confidential information. The MassTech General Counsel is the sole authority within MassTech for making determinations on the applicability and/or assertion of an exemption to the Public Records Law. No employee of MassTech other than the MassTech General Counsel has any authority to address issues concerning the status of “Sensitive Information” or to bind MassTech in any manner concerning MassTech’s treatment and disclosure of such documents.

d) By signing this Agreement, Participant acknowledges, understands and agrees that the procedures set forth herein are applicable to any documents submitted by Participant to MassTech.
and that Participant shall be bound by these procedures and the determination of the MassTech General Counsel.

12. **Treatment of Sensitive Information provided by MassTech**

   a) Participants, as well as other third parties interacting with MassTech (collectively, the “Holding Party”) may receive, have access to or create confidential, proprietary or otherwise sensitive information regarding MassTech, its activities, its employees and/or third parties, such as applicants, consultants, grantees, recipients or respondents under MassTech programs, which information is not generally known by or disseminated to the public as a matter of course. Such information is sometimes referred to as “Sensitive Information.” MassTech expects all Holding Parties to maintain the highest degree of professionalism, integrity and propriety with respect to Sensitive Information at all times. In addition, the Massachusetts Conflict of Interest Statute, M.G.L. Chapter 268A, prohibits current and former state employees (defined in the statute to include regular full-time and part-time employees, elected or appointed officials and independent Participants) from improperly disclosing certain categories of Sensitive Information or using it to further their personal interests, and the MA Fair Information Practices Act, Mass. Gen. Laws Chapter 66A, contains numerous legal requirements aimed at protecting “personal data” from improper disclosure.

   b) MassTech’s policy regarding a Holding Party’s possession of Sensitive Information has two key elements: 1) Holding Parties should not request or accept any more Sensitive Information -- whether of a business or personal nature -- than is reasonably necessary under the circumstances; and 2) In the absence of a specific legal requirement compelling disclosure of Sensitive Information in a particular instance, all Holding Parties are expected to take appropriate measures to safeguard such information from improper use and disclosure.

   c) Because the relevant legal requirements and the nature and scope of the information in question can create uncertainty, Holding Parties are urged to confer with MassTech’s General Counsel if they have any questions about confidentiality, the scope or proper treatment of Sensitive Information, or MassTech’s policies with respect to such topics. It should be noted that the obligations under these policies continue even after this Agreement is terminated.

13. **Choice of Law**

   This Agreement shall be construed under, and governed by, the laws of the Commonwealth of Massachusetts, without giving effect to its conflict of laws principles. The Participant agrees to bring any Federal or State legal proceedings arising hereunder in which the Commonwealth or MassTech is a party in a court of competent jurisdiction within the Commonwealth of Massachusetts. This Section shall not be construed to limit any other legal rights of the parties.

14. **Force Majeure**

   Neither party shall be liable to the other, or be deemed to be in breach of this Agreement for any failure or delay in rendering performance arising out of causes beyond its reasonable control and without its fault or negligence. Such causes may include, but are not limited to, acts of God or of a public enemy, fires, floods, epidemics, quarantine restrictions, strikes, freight embargoes, or unusually severe weather. Dates or times of performance including the Term may be extended to account for delays excused by this Section, provided that the party whose performance is affected notifies the other promptly of the existence and nature of such delay.

15. **Amendments and Waivers**

   The terms of this Agreement and any attachments thereto can be amended only through a written document executed by both Parties. Conditions, covenants, duties and obligations contained herein may be waived only by written agreement between the parties. Forbearance or indulgence
in any form or manner by a party shall not be construed as a waiver, nor in any way limit the remedies available to that party.

16. **Severability**

Each provision of this Agreement shall be treated as a separate and independent clause and any decision from a court of competent jurisdiction to the effect that any clause or provision of this Agreement is null or unenforceable shall in no way impair the validity, power or enforceability of any other clause or provision of this Agreement.

17. **Headings**

The headings and captions of the various subdivisions of this Agreement are for convenience of reference only and will in no way modify or affect the meaning or construction of any of the terms or provisions hereof.

18. **Counterparts**

This Agreement may be executed in two or more counterparts, and by different parties hereto on separate counterparts, each of which will be deemed an original, but all of which together will constitute one and the same instrument.

19. **Entire Agreement, Amendments and Attachments**

The parties understand and agree that this Agreement and its attachments supersedes all other verbal and written agreements and negotiations by the parties regarding the matters set forth herein, and can only be amended by written agreement of the parties. The following, including without limitation any schedules, milestones, deliverables, budgets, and other terms relative to the nature of the work to be performed, are attached and incorporated into this Agreement:

1. Attachment 1 – Statement of Work

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**By:** ________________________________  **By:** ________________________________

**Name:** ______________________________  **Name:** ______________________________

**Title:** ______________________________  **Title:** ______________________________

**Date:** ______________________________  **Date:** ______________________________
1. **Performance of Work, Deliverables and Schedule**
   a) Participant shall perform the work in accordance with the Project Plan in Attachment A ("Project Plan, Deliverables and Schedule") and the Project Budget in Attachment B ("Budget & Rates/Invoice Template"). Participant is solely responsible for all project decisions, the preparation of all plans and specifications, and for developing the project in accordance with the Project Plan.
   b) **Deliverables.** Participant shall provide the MassTech Project Manager with the deliverables set forth in the Project Plan (the "Deliverables").
   c) **Schedule.** The parties acknowledge that the dates listed in the schedule in the Project Plan are estimates and subject to change. Any changes to the schedule must be approved by the MassTech Project Manager in writing in advance (electronic mail acceptable), and shall be accepted without need for a formal amendment to this SOW provided that such changes shall not exceed the Term as set forth in Section 1, Term and Termination, of the Master Agreement.

2. **Project Personnel**
   Both MassTech and Participant have designated the following persons to serve as Project Manager to support effective communication between MassTech and the Participant and to report on the work’s progress. Each party will endeavor to maintain the continuity of its respective project personnel.
   For MassTech: Mary Rose Greenough (greenough@masstech.org) (617-371-3999 x256)
   For Participant: () ()
   Written notice shall be provided to personnel at the email addresses set forth in this Section 2 in the event of any change in Project Personnel.

3. **The Grant**
   As full compensation for MassTech’s share of the costs for the performance of all work and in respect of all other direct and indirect costs, charges or expenses incurred in connection therewith, MassTech shall pay to the Participant a maximum amount of [WRITE OUT AMOUNT] Dollars ($ ) for the cost elements identified in the Project Budget to be funded with MassTech funds, subject to the provisions and restrictions contained herein. In executing this SOW, Participant acknowledges and agrees that its receipt of the Grant does not create any rights of preference for Participant to receive subsequent funding from MassTech.

4. **Other Requirements**
   **Program Evaluation.** The Participant agrees to support MassTech’s program evaluation activities, and MassTech’s goal to disseminate information regarding Participant’s experiences. To this end, the Participant agrees that its key personnel and contractors working on the project will be available at reasonable times with advance notice to be interviewed by MassTech or its authorized...
representatives for purposes of program evaluation or case study development.

5. Payments

The Participant shall follow Generally Accepted Accounting Principles ("GAAP") as well as any applicable accounting standards related to the Participant’s receipt of other federal or state funds.

1. Allowable Charges.

   1. Direct Costs. The Participant shall be reimbursed for direct costs incurred in the performance of the Project Plan and as specified on a line item of the Project Budget, as follows:

      1. Direct Labor: services performed by Participant’s employees under the terms of this SOW at the actual labor rate per hour for each employee or the rate set forth in the Project Budget for the employee, whichever is less;

      2. Subcontractors/Consultants: services provided by Participant’s subcontractors/consultants at the actual cost paid for project services which shall not exceed the amount set forth in the Project Budget;

      3. Direct Materials: the actual cost of direct materials purchased which shall not exceed the amounts set forth in the Project Budget;

      4. Other Direct Costs: the actual cost of other direct materials purchased or costs incurred which shall not exceed the amounts set forth in the Project Budget. (e.g., postage, telephone, publications, graphics, etc.); and

      5. Travel: the reasonable and necessary actual costs incurred for travel, lodging, meals and incidental expenses, as set forth in the Project Budget. Any and all claims for meal expenses shall be supported by detailed, itemized receipts. MassTech will not reimburse for any alcoholic beverages. Reimbursement for the use of personal vehicles shall be limited to the Internal Revenue Service business standard mileage rate in effect at the time of travel.

   2. Indirect Costs. The Participant shall be reimbursed for such indirect costs (e.g., General and Administrative Overhead) at their government-approved rate or at the Participant’s actual indirect cost rate calculated in accordance with the Participant’s applicable regulation, which shall not exceed the rate set forth in the Project Budget.

   2. Budget Adjustments. The foregoing notwithstanding, the parties acknowledge that the costs listed in the Project Budget are estimated. Therefore, Participant may shift funds between the line items associated with each category provided that the totals for each category as set forth in the Project Budget are not exceeded. Any variance between budget categories or other budget modifications will be reviewed in accordance with MassTech’s Budget Guidelines in effect at the time.

   3. Payment Terms. MassTech shall pay the Participant within thirty (30) days after receipt of invoice and determination by MassTech that all proper documentation has been provided, unless MassTech should determine that any such payment or any part thereof is otherwise not properly payable pursuant to the terms of this SOW. Payment is contingent upon performance of the work, and submission of deliverables as specified in Attachment A.

   4. Invoices/Payment Schedule

      1. Invoices shall be addressed to MassTech personnel identified in Section 2, Project Personnel, of this SOW.
2. Invoices shall be submitted using the Invoice Template included with the contract and must include an explanation of any variances from the contract budget on the supporting schedule. The invoice template includes a certification statement which must be signed by an authorized representative of the Participant.

(Cost Reimbursement Language)

3. Participant may submit invoices for payment quarterly <(OR monthly)> . Invoices shall provide reasonable documentation evidencing costs incurred for which reimbursement is being requested, such documentation to include the following:

   a) **Direct Labor:** for each employee, the name, title, and number of hours worked or, if supported by an appropriate allocation methodology, the percentage of effort expended;

   b) **Subcontractors/Consultants:** copies of invoices for such subcontractors/consultants which have been reviewed and approved by Participant prior to submission to MassTech; and

   c) **Direct Costs/Travel:** all direct costs and travel expenses shall be itemized on the invoice and supported by documentation such as vendor invoices, travel vouchers, expense receipts or other documentation as required by MassTech.

To the extent Participant has an accounting-system that can track and generate reports, for this project alone, which would tie back to invoice amounts and budget categories, MassTech may review this in lieu of documentation as listed in this section, subject to MassTech approval of form and format.

(Milestone or Fixed Price language)

Participant may submit invoices for payment upon completion of the work or milestone in accordance with the schedule set forth in Attachment A. Invoice documentation must be in accordance with the project or milestone requirements set forth in Attachment A.

7. **Access and Use**

Participant agrees to license or otherwise make available to MassTech in perpetuity, without charge, all materials prepared and produced for the project, including, without limitation, all plans, specifications and analyses developed in connection with the project for MassTech’s use and dissemination. Participant agrees that MassTech shall have the right to make use of and disseminate, in whole or in part, all work products, reports, and other information produced in the course of the project, and to use the information therein contained to produce summaries, case studies or similar information resources.

8. **Lobbying**

No Grant funds may be used to pay for or otherwise support any activities intended to influence any matter pending before the Massachusetts General Court or for activities covered by the law and regulations governing “legislative agents” or “executive agents” set forth in the Massachusetts Lobbying Law, M.G.L. c.3, §39.

9. **Amendments and Attachments**

All conditions, covenants, duties and obligations contained in this SOW and its attachments may be amended only through a written amendment signed by Participant and MassTech. The following are attached and incorporated into this SOW:
1. Attachment A – Project Plan, Deliverables and Schedule
2. Attachment B – Budget, & Invoice Template
SOW Attachment A

Project Plan, Deliverables and Schedule
SOW Attachment B

Budget, & Invoice Template